

RETURN POLICY

Arhōmani hopes that you will be delighted with your order. However, if the product does not meet your expectations, then the unopened container may be returned and exchanged. Regretfully opened packages are not returnable, except for defective products. We regret that we are unable to refund your original shipping charges unless the return was a result of our error.

If your product is **not received in good condition**, please report it via **contact**. Arhōmani will get in touch with you as soon as possible.

An easy way to return your item(s): return via post mail

Fill out the Return Form attached to the Order Summary and include the **Return Form** with your items(s). Please remember that in order for the return to be processed, you must ensure that the completed form is included with your return package and that the product is wrapped securely in the same outer packaging in which you received it.

Please return your package to:

Arhōmani
Leemveldstraat 44 – 3090 Overijse
Belgium

The returned product will be examined upon receipt as for reasons of hygiene we are unable to offer refund on any opened or used product.

Arhōmani will refund the product as soon as possible on the refund account mentioned by you in the **Return Form**, no later than 15 days after we have received the product. Please note that delivery charges are not refunded.

In addition to our returns policy you have the legal right to cancel your order within 15 days from the date of receipt of the goods if you send us the Return Form and return the goods to us in their original, unopened and unused condition. Please see the cancellation right section in our **Terms & Conditions**.

Pays	Tarif de livraison en fonction du montant de la commande					Délai de préparation*	Délai de transport	Délai total livraison
	< €50	>€51 - < €80	>€81 - < €110	>€111 - < €160	>€161			
Allemagne	€ 11	€ 5,50	€ 5,50	offerte	offerte	1-2	2-3	3-5
Autriche	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Belgique	€ 5	offerte	offerte	offerte	offerte	1-2	1-2	2-4
Bulgarie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Croatie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Chypre	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Danemark	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Espagne	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Estonie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Finlande	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
France	€ 11	€ 5,50	€ 5,50	offerte	offerte	1-2	2-3	3-5
Grèce	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Hongrie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Irlande	€ 16	€ 5,50	€ 5,50	offerte	offerte	1-2	2-4	4-6
Italie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Lettonie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Lituanie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Luxembourg	€ 8	€ 4	offerte	offerte	offerte	1-2	1-2	2-4
Malte	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Pays-bas	€ 8	€ 4	offerte	offerte	offerte	1-2	1-2	2-4
Pologne	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Portugal	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
République tchèque	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Roumanie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Royaume-Uni	€ 11	€ 5,50	€ 5,50	offerte	offerte	1-2	2-3	3-5
Slovénie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Slovaquie	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6
Suède	€ 16	€ 16	€ 8	€ 8	offerte	1-2	2-4	4-6